## **Information and its Presentation:**

#### Gender Cues in Low-Information vs. High-Information Experiments

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## (9214 words)

This article examines how the presentation of information during a laboratory experiment can alter a study's findings. We compare four possible ways to present information about hypothetical candidates in a laboratory experiment. First, we manipulate whether subjects experience a lowinformation or a high-information campaign. Second, we manipulate whether the information is presented statically or dynamically. We find that the design of a study can produce very different conclusions. Using candidate's gender as our manipulation, we find significant effects on a variety of candidate evaluation measures in low-information conditions, but almost no significant effects in high-information conditions. We also find that subjects in high-information settings tend to seek out more information in dynamic environments than static, though their ultimate candidate evaluations do not differ. Implications and recommendations for future avenues of study are discussed.

**Keywords:** experimental design, laboratory experiment, treatment effects, candidate evaluation, survey experiment, dynamic process-tracing environment, gender cues

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Over the past 50 years, one of the major areas of growth within political science has been in political psychology. The increasing use of psychological theories to explain political behavior has revolutionized the discipline, altering how we think about political activity and how we conduct political science research. Along with the advent of new psychological theories, we have also seen the rise of new research methods, particularly experiments that allow us to test those theories (for summaries of the rise of experimental methods, see McDermott 2002; and Druckman, Green, Kuklinski and Lupia 2006). . Like all methods, experimental research has strengths and weaknesses. Most notably, experiments excel in attributing causality, but typically suffer from questionable external validity. Oftentimes, discussions of experimental methods present two potential alternatives as to how this tradeoff is managed: laboratory studies that maximize control at the expense of external validity, or field studies that maximize external validity at the expense of control over the information environment (Gerber and Green 2012; Morton and Williams 2010).

In this article, we assess whether presenting an experimental treatment in a more realistic, high-information laboratory environment produces different results than those that come from more commonly used, low-information procedures. In particular, we examine whether manipulations of candidate gender have different effects on candidate evaluation when they are embedded within an informationally-complex "campaign" than when they are presented in the more traditional low-information survey experiments. To do this, we use the Dynamic Process Tracing Environment (DPTE), an online platform that allows researchers to simulate the rich and constantly-changing information environment of many real-world campaigns. While this is not the first study to use or discuss DPTE (see Lau and Redlawsk 1997 and 2006 for originating work), this is the first attempt to determine whether high-information studies produce substantively different results from other experimental methods, and low-information survey experiments in particular.<sup>1</sup> We use DPTE to examine how variations in the presentation of information in an experiment create vast differences in subjects' evaluations of two candidates. We focus upon three simple manipulations: the manner in which information about the candidates is presented (statically or dynamically) the amount of information presented about the candidates (low- vs. high-information) and the gender of the subject's in-party candidate.

## Laboratory Experiments in Political Science

Survey experiments have emerged as a leading technique to study topics that are difficult to manipulate in the real world, such as the effects that candidate characteristics like race and gender have upon voter evaluations of those candidates. Survey experiments are relatively easy to design, low-cost and easy-to-field, and provide for clear, strong causal inferences. Use of this design has proliferated in the past several decades, adding a great deal to what we know about political psychology (early paradigm setting examples studying candidate race and sex include Sigelman and Sigelman 1982; Huddy and Terkildsen 1993a and 1993b). The recent emergence of research centers that provide nationally representative samples online, such as YouGov, Knowledge Networks, the creation of national surveys that researchers can buy into, such as Time-sharing Experiments for the Social Sciences (TESS), as well as the opening of online labor pools like Amazon's Mechanical Turk, have meant that survey experiments can now be delivered inexpensively to huge, representative samples that grant the ability to generalize results onto the

<sup>&</sup>lt;sup>1</sup> Please note that by *survey experiments,* we are referring to any experiment that uses survey methods to collect information from subjects before and/or after a treatment where that treatment is a static presentation of a small set of information (Mutz 2011). This includes many experiments conducted in laboratory settings, online, and embedded within nationally-representative surveys. This classification depends upon a study's procedure, rather than the nature of the sample. We also use the term *laboratory experiments*, which is any experiment in which the entire information environment is controlled by the researcher.

broader population (Gilens 2001; Brooks and Geer 2007; Mutz 2011; Berinsky, Huber and Lenz 2012).

As they have recently grown in popularity, inevitable methodological counterarguments have also developed (see particularly Kinder 2007; Gaines, Kuklinski and Quirk 2007; Barabas and Jerit 2010). For all their benefits, survey experiments—even those that are conducted on a population-based random sample—provide questionable external validity. Observed treatment effects seem to be higher than those observed in the real world via either field or natural experiments (Barabas and Jerit 2010; Jerit, Barabas and Clifford 2013). This is partially unavoidable. All research that studies a proxy dependent variable (i.e. a vote for hypothetical candidates in a hypothetical election) necessarily lacks the ability to declare a clear connection with the actual dependent variable of interest (i.e. real votes in real world elections). However, for many survey experiments, the lack of similarity to the real world is readily apparent and their designs seem to maximize the possibility of finding significant treatment effects.

Primarily, survey experiments force subjects to be exposed to a certain set of information (including the treatment) while simultaneously limiting access to other information. In doing so, they create a tightly controlled information environment in which causal inferences can be easily made. However, this also makes scenarios decidedly unrealistic (McDermott 2002; Iyengar 2011). A recent representative example drawn from McDermott and Panagopoulos's 2015 article<sup>2</sup> is:

"Following are descriptions of two imaginary men – call them Mr. A and Mr. B. Suppose that both are running for the U.S. Senate and you have to vote for one of them. Mr. A, the Democrat, is about 35 years old, he is an Iraq war veteran, he is married with two children, and he is a businessman. Mr. B, the Republican, is

 $<sup>^{2}</sup>$  We are not implying in any way that this article is faulty or poorly designed. On the contrary we see this as a high-quality example of a survey experiment and we reference it here as an exemplar.

about 40 years old, he is married with one child, and he is an attorney. Which man would you vote for, Mr. A or Mr. B?

Here, the topic under investigation is whether military service influences candidate evaluation, and the authors find that, for Democrats, military service does in fact improve candidate evaluations. For many people however, such bare, minimalist descriptions may give little reason at all to vote for, or against, the candidates. Vote decisions, particularly for US Senators, are typically much more involved than this information environment allows (Carsey and Wright 1998; Highton 2004; McDermott and Jones 2005). Being an Iraq War veteran may play a role in this study (as it is shown to), but is that the same as playing a role in an actual campaign, where candidates present issue stances, make impassioned speeches and launch numerous targeted ads aimed at influencing voters? It is possible, perhaps even likely, that additional information will wash out the treatment in this condition. By restricting the availability of other information, survey experiments create an environment in which the limited information subjects can access may produce outsized effects, simply because it is the only information available.

Additionally, survey experiments, by virtue of their design, immediately measure the response to the treatment, preventing any diminishing of the treatment effect to take place over time (Jerit, Barabas and Clifford 2003). Treatment effects are not always long-lasting, and the influence that any individual piece of information has may decline as time goes on (Lodge, Stroh and Wahlke 1990; Lodge, Steenberger and Brau 1995). A potentially more externally-valid design might give subjects more time between accessing a treatment and being asked to evaluate a candidate in order to allow information to be processed for relevance or importance, as happens during a political campaign. In the low-information, immediate-reaction scenarios that survey experiments create, however, treatments are given the "best-case scenario" to produce significant effects.

This is not to say that survey experiments are without value—quite the contrary. When compared to non-laboratory experiments, low-information survey experiments seem to exaggerate treatment effects, but they do not find results that are out-of-line with what occurs in field experiments or natural experiments, which might be considered to be more externally valid (Barabas and Jerit 2010; Jerit, Barabas and Clifford 2013). They have repeatedly been shown to be very effective at demonstrating that certain treatments *can* have an effect and that a particular independent variable *can* influence a dependent variable. A harder question is determining if treatments *tend* to have effects in the real world, when people have other information to consult, and have time to allow the treatment to dissipate.

For many topics, however, field experiments and natural experiments are not viable possibilities, leaving few intermediary options. Many research subjects involve topics that the real world does not frequently present (candidates of various races and genders) or that are difficult to manipulate in the real-world (ie. the conduct of a campaign or the presentation of a candidate). Even when treatments can be imagined to explore these topics in the real world (for example, by creating and fielding unique advertisements or campaign material), researchers must grapple with ethical questions about whether they should insert such treatments into real democratic processes<sup>3</sup>. This leaves some form of laboratory experiment as the best option for many research topics.

## **Process-Tracing Experiments**

While survey experiments are typically the most common form of laboratory experiment, other options do exist. Process-tracing experiments ask subjects to make a decision between various alternatives by learning about their options in a manner that can be observed or followed by the researcher. Rather than restricting subjects to a very limited set of information, process-

<sup>&</sup>lt;sup>3</sup> Even if the actual chance of an intervention being unethical is minimal (see Gerber and Green 2012, but also Teele 2014 and Zechmeister 2013 for differing views), the perception of unethical research is becoming of growing concern to the discipline.

tracing studies present a much larger universe of information and monitor how subjects learn about the alternatives they are asked to choose between.

One way to do this is to ask people to use a static information board to learn relevant information (attributes) about each possible alternative and/or verbally describe their decisionmaking process (Ericsson and Simon 1980; Payne 1976). As they do so, typically by flipping over notecards tacked to a board, the researcher observes what information subjects choose to view, and how this ultimately affects their decision (Jacoby, Kohn and Speller, 1974; Carroll and Johnson, 1990).

To compensate for the differences in the "purchasing decision" between products and candidates, dynamic information boards seek to create a more "campaign like" environment. First designed by Richard R. Lau and David Redlawsk, dynamic information boards recreate the basic idea of static information boards, with a crucial distinction: rather than presenting stable options of labels in columns and rows, dynamic boards place all of the "boxes" into a single, randomized column that scrolls down a computer screen, with only a few boxes visible at any given moment. As a viewer uses the mouse to click on a box, unveiling the information "within" it, the boxes continue to scroll, meaning that the viewer may miss the opportunity to view other pieces of information as they read the contents of the box they selected (for full explanations of why and how dynamic environments more closely mimic campaigns, see Lau 1995, Lau and Redlawsk 1997, and Lau and Redlawsk 2006).

Dynamic process tracing techniques have been used to analyze voter decision-making (e.g. Redlawsk 2004; Ditonto, Hamilton and Redlawsk 2014), and have been demonstrated to produce replicable results using ANES data (see Lau and Redlawsk, 1997; Lau, Andersen and Redlawsk 2008). They have not however, ever been compared and contrasted to similar survey experiments. We posit that dynamic process tracing studies may serve as a middle-ground

between field experiments and survey experiments – allowing researchers the flexibility to create scenarios of interest to them, but also providing a sufficiently realistic information environment to produce more externally valid results while maintaining strong causal attributions.

#### Test Case—Gender Stereotypes and Candidate Evaluations

In order to test our theory, we looked for a test case that met certain criteria. First, we wanted an area that would be difficult, if not impossible, to manipulate in the real world. Laboratory experiments can be valuable for most research subjects, but are indispensible in areas where field studies and natural studies are not viable options. Some subjects simply are not easily manipulated by researchers, and thus must be studied in largely artificial settings. Second, we wanted an area with sufficient established research that our findings had some basis in existing literature. We expected to find differences between the various designs we would employ, we and wanted to be sure that our findings were generally in-line with what others have found. Finally, we wanted an area in which there was a current disagreement over findings in that literature, preferably between survey experiment findings and real world observations. Our hope is that, if our findings would speak to the existing disagreement, and provide some explanation as to the nature of existing divergent findings.

The ideal case that we came up with was that of the role of a candidate's gender in influencing his or her evaluations and electoral fortunes. This is a topic that has received much attention from political psychologists over the past 20 years, and about which there is still much contention. A great deal of experimental evidence suggests that a candidate's gender can affect the way voters judge him or her, and that women candidates are often subject to a number of stereotypes. For example, women candidates are often assumed to have more feminine and communal characteristics—they are seen as more compassionate, gentle, warm, cautious, and emotional, for example (Huddy and Terkildsen 1993; Kahn 1996; Leeper 1991). Also, they are

often seen as more trustworthy and honest than male candidates (Kahn 1996). At the same time, they are stereotyped as less agentic—less competent, less able to handle the emotional demands of high office, and lacking in masculine traits like "toughness" (Huddy and Terkildsen 1993; Carroll and Dittmar 2010).

Stemming from these assumptions about women's personality traits, voters often assume that women have different areas of policy expertise than men, with particular proficiency in "compassion issues" like education, healthcare, poverty, and child care often attributed to women candidates. At the same time, more "masculine" issues like crime, the military, and the economy are seen as the arena of male politicians (Alexander and Andersen 1993; Cook, Thomas and Wilcox 1994; Dolan 2004; Leeper 1991). Finally, women candidates are stereotyped as more liberal than male candidates (McDermott 1997, 1998; Koch 2000, 2002).

Despite the plethora of experimental evidence that female candidates are subject to gender-based stereotypes, other scholars have found that, in real-world scenarios, "when women run, women win." In other words, women are not generally disadvantaged in real elections and often win their races as often as men do (Burrell 1994, Seltzer, Newman and Leighton 1997, Darcy, et al 1997, Woods 2000, Dolan 2004). Further, several studies have found that expressly political factors, such as partisanship matter much more than candidate gender in real-world elections (Dolan 2014; Hayes 2011; Sanbonmatsu and Dolan 2009).

What accounts for this disconnect between findings that stereotypes exist and those that find that gender does not seem to influence electoral outcomes? It has been suggested that part of this discrepancy may be methodological in nature (e.g. Dolan 2014, Brooks 2013). The bulk of the evidence suggesting that female candidates are evaluated differently from men comes from experimental studies, and survey experiments in particular, while many of the findings that seem to demonstrate that candidate gender doesn't matter are the results of nationally-representative survey research. Dolan (2014) uses survey data to show that voters generally do not use stereotypes to evaluate female candidates, and even if they do, political party matters much more than gender in determining vote decisions. Similarly, Brooks (2013) uses nationallyrepresentative survey experiments to examine the role of gender in contemporary elections and finds that women are not stereotyped as being less tough or suitable for public office, nor that they are held to double standards that male candidates are not. In some situations, women may even benefit from gender stereotypes.

Most relevant for our purposes, several studies have found that gender matters specifically in low-information elections (McDermott 1997, 1998; Banducci, Karp, Thrasher and Rallings 2008; Sapiro 1981; Higgle, Miller, Shields and Johnson 1997; Matson and Fine 2006). This is not surprising since psychologists have found that the existence of individuating information (that is, substantive information about a particular individual) has the ability to minimize the use of stereotypes in person evaluations (Fiske and Neuberg 1990). Voters in lowinformation elections have little individuating information to go on, so gender becomes an important cue.

To our knowledge, though, no one has yet explicitly compared the effects of candidate gender in low- vs. high-information scenarios. It is our contention that most survey experiments are essentially simulating low-information elections, whether they intend to or not, and that the presentation of a gender manipulation with minimal individuating information will lead to very different evaluations than the presentation of that same manipulation along with the other kinds of information that are generally available during most high-level political campaigns (ie Federal and most state-wide offices). If we find that gender matters in low-information conditions but not in high-information environments, that may be evidence that the lack of clarity about the role of gender in elections has to do with the methods being used by researchers and that the information environment in a particular experiment matters a great deal. If gender influences candidate

evaluations across the board, though, or not at all, that may be evidence that other factors are at play, such as the changing nature of gender roles and expectations within society.

## **Data and Method**

To test whether different styles of experiments create significantly different experiences for subjects, leading to substantively different results, we fielded a 2x2x2 experiment<sup>4</sup> in the summer of 2015 to approximately 800 subjects recruited through Amazon's Mechanical Turk. We used the dynamic process tracing environment (DPTE) to create four different methods of delivering information to our subjects. Each subject proceeded through four "stages" in the experiment. They first answered some basic demographic and political questions, then participated in a "practice round" to learn how the program worked, then met the candidates in a "campaign" and finally cast a vote and evaluated the candidates.

#### Information Presentation Manipulations

Subjects were sorted into four conditions that altered how subjects learned about the two candidates, classified across two axes of information presentation. First, each subject was randomly assigned to either a "low" information or "high" information condition. In the low-information condition, subjects could only learn five factors about each candidate – their education, family, prior experience, religion, and an evaluation of them by the state newspaper's editorial page. The low-information conditions were designed to be similar to previous survey experiments and so present the types of background information often found in such studies (in particular, we use the information included in Huddy and Terkildsen's highly influential 1993 articles). In the high-information condition, subjects could learn the five factors presented in the

<sup>&</sup>lt;sup>4</sup> The archived experiment can be accessed by contacting the authors, or viewing the online appendix.

minimal conditions along with 15 additional attributes about each candidate, making them reasonably well-defined.<sup>5</sup>

Subjects were also randomly sorted to learn about candidates either statically or dynamically. In the static conditions, information was presented in a manner in which subjects were easily able to access all of the information that would be available to them. They had complete access to available information without limitation. In the dynamic condition, the information was presented randomly in a dynamic information board, presenting them with six available information boxes at a time. The boxes slowly scrolled down the screen, and for each box that scrolled off the bottom of the screen, a new information item replaced it at the top until each item had appeared twice. This created a 2x2 set of conditions as displayed below in Figure 1.

	Low Information	High Information		
Static	News	Static		
Presentation	Articles	Information Board		
Dynamic	Low-Information	High-Information		
Presenation	Dynamic Board	Dynamic Board		

**Figure 1. Information Groups** 

In the News Articles condition, subjects were asked to view two news articles, one dedicated to each candidate. Again, this condition, in particular, was designed to mimic commonly-used survey experiments. Each news article conveyed five attributes of a candidate using the same wording available in the other conditions. The articles were both about 200 words and were viewable by clicking on a box with the respective candidate's name and picture. Both boxes appeared simultaneously on the screen, and the order of the boxes was randomized between subjects.

The Static Board condition created a computerized version of the classic "notecards on a board" process tracing design used in marketing research. It listed the two candidates' names

<sup>&</sup>lt;sup>5</sup> The full list of available information is available in Table 5.

along the top, creating two columns, and then listed the 20 available attributes about the candidates along the side of the screen in rows. Below each candidate's name were a series of codes that could be entered that would reveal the relevant attribute about the candidate.

The dynamic presentation conditions (both low- and high-information) entered subjects into a dynamic information board loaded with the available information. Each information box listed the candidate's name and picture, as well as the attribute the box contained. Each information item was available two times and the order of items was randomized for each subject. The boxes slowly scrolled down the screen and continued to scroll while subjects clicked on boxes and read the information inside. All information about the candidates was identical between the presentation conditions and differed only in presentation style and availability.

We propose that the high-information condition is more realistic to what voters face during most federal and statewide campaigns – whether they choose to learn it or not, there is a wealth information available to learn if a voter seeks it out. Similarly, we believe that, by design, the dynamic conditions are more realistic than the static conditions, making information somewhat available to subjects without giving them complete control over the information environment. Between these two manipulations, we believe that the level of information is probably more important, meaning that by combining these two axes, we can scale the groups based on their similarity to real-world elections from least to most: News Articles, Lowinformation Dynamic Board, Static Board, High-Information Dynamic Board.

## Candidate Gender Manipulation

We manipulated the gender of the subjects' in-party candidate<sup>6</sup> so that half of the subjects viewed a man and half viewed a woman running for their party. We presented this information to

<sup>&</sup>lt;sup>6</sup> We only varied the sex of the in-party candidate because we believe that subjects devote more time to considering the in-party candidate regardless of which information search strategy they

subjects in three ways. First, we gave the candidates gendered names (Patrick/Patricia Martin for the Democrats and James/Jamie Anderson for the Republicans). Second, we associated pictures with the candidates and introduced subjects to the two candidates by presenting these pictures and the candidate names in an opening campaign synopsis page. We then used those pictures on all of the information boxes to identify which candidate the box pertained to. Third, we used gendered pronouns (he/she, his/her, himself/herself) in the information items to refer to the candidates. In this way we clearly identified the sex of the two candidates and reinforced this throughout the campaign.

## Hypotheses

We expect that the presentation (dynamic vs. static) and amount (low vs. high) of information will have significant and substantive effects on how subjects experience the study, evaluate the candidates, and react to the candidate gender manipulation. Our expectations are as follows:

H1: Subjects in high-information conditions will be less likely to exhibit treatment effects than the low-information conditions. We expect that having access to more information about the candidates will decrease the effects of the gender manipulation. With more information available, we believe that the influence of the gender manipulation will be counterbalanced by individuating information about the candidates, decreasing or eliminating treatment effects.

adopt (see Lau and Redlawsk 2006 for a fuller explanation). We determined the in-party candidate by asking the standard series of party identification questions, where those who identified as partisans were sorted into their respective parties along with those who identified themselves as "leaning" towards one party. For pure independents, we determined the in-party by comparing feeling thermometer ratings for "most Republicans" and "most Democrats." The higher rating determined independent subjects' in-party candidate. All of our subjects were successfully sorted in this way, avoiding the use of any further tie-breaker criteria.

H2: Further, we expect that the dynamic conditions will be less likely to exhibit treatment effects than static conditions. Because of the design of the dynamic boards, subjects will spend more time selecting and viewing information, and will thus have more time to process what they learn. We expect that dynamically presented information will accordingly decrease the effects of the gender manipulation.

H3: We expect that the level of information available will be more influential than the style of presentation. Of the two information presentation manipulations we believe that the availability of information will prove more important than how it is presented.

Thus, combining the previous two hypotheses, we expect that treatment effects will be strongest in the News Articles group (low-information, static) condition, followed by the Low-Information Dynamic group, then the Static Board group, while the High-Information Dynamic group should produce the weakest treatment effects.

## Results

We split our analysis into two sections: the treatment effects found from the candidate gender manipulation, and the behavioral differences observed between groups in the various conditions. We present the gender manipulation results first, because we feel that it helps to see the differences created by the various manipulations, and then to explain those differences with a more detailed explanation of what subjects experienced during the study.

#### Gender Cues

We examine the role of the in-party candidate's sex by using 10 dependent variables commonly used to evaluate candidates, particularly when examining the role of candidate sex. First, we again use the more general way of measuring affect toward the candidates with the inparty candidate's feeling thermometer score and the candidate preference score. We also assess

subjects' ratings of their in-party candidate on the 7-point liberal conservative scale, looking at Republicans and Democrats separately. Then, we include the subject's rating of the candidate on four trait assessments covering the in-party candidate's compassion, competence, leadership and trustworthiness. Next we use subject ratings of the in-party candidate's ability to handle four types of issues; economic issues, military issues, helping the poor and closing the wage gap between men and women.<sup>7</sup> In all, this gives us 11 dependent variables to examine.

We treat each information group as an independent sample, as our interests are in how researchers conducting similar studies using different methods would view their results. Given the nature of our samples and dependent variables, we calculate treatment effects using the ttesti command in Stata.<sup>8</sup>

We have two substantive findings in Table 1 (below). First, we find that our women candidates largely outperform the men, scoring higher in most of our candidate evaluation ratings, regardless of treatment group. The other main finding in table 1 is that the two low-information groups produce many more significant findings than do the two high-information groups. The News Articles group finds five significant differences in how men and women candidates are evaluated (on compassion, competence, trustworthiness, economic issues and the gender wage gap) while the Low-Information Dynamic condition produce six significant differences (feeling thermometer, compassion, competence, trustworthiness, economic issues and the gender wage gap). In contrast, the two maximum information groups barely produce any findings. The Static Board has only one significant result (lib-con for Republicans) while the High-Information Dynamic Board has two (feeling thermometer and gender wage gap).

<sup>&</sup>lt;sup>7</sup> Like the background information available in the low-information conditions, these dependent variables were also taken from Huddy and Terkildsen (1993).

<sup>&</sup>lt;sup>8</sup> We take this approach from Barabas and Jerit 2010 and Jerit, Barabas and Clifford 2013. See those sources for explanations of why this technique is appropriate.

In-Party		News Articles		Low-Info Dyn Brd		Static Board		High-Info Dyn Brd	
evaluation on:	Cand Sex	Mean	TE	Mean	TE	Mean	TE	Mean	TE
Feeling	Man	63.68		63.11		68.18		64.89	
Thermometer	Ivian	(1.12)	-3.45	(1.60)	-4.36*	(1.56)	0.15	(2.09)	-5.96*
	Woman	67.13	(2.41)	67.47	(2.27)	68.02	(3.13)	70.85	(3.05)
Lib Con		(1.81)		(1.60)		(2.33)		(2.19)	
(Republicans)	Man	4.07	-0.42	4.00	-0.47	(0.23)	0.88*	0.19	-0.41
		5.09	(0.28)	(0.30)	(0.38)	5 12	(0.39)	5.60	(0.33)
	Woman	(0.16)	(0.20)	(0.24)	(0.00)	(0.23)	(0.00)	(0.21)	(0.00)
Lib-Con		3.22		3.20		2.62		2.82	
(Democrats)	Man	(0.12)	0.03	(0.13)	0.12	(0.14)	0.14	(0.19)	0.28
ľ ,		3.19	(0.18)	3.07	(0.19)	2.48	(0.19)	2.55	(0.24)
	woman	(0.13)		(0.14)	. ,	(0.10)	· · ·	(0.14)	
Compassion	Man	3.20		3.10		3.26		3.17	
	Iviali	(0.06	-0.14*	(0.05)	-0.22**	(0.07)	0.00	(0.07)	-0.13
	Woman	3.34	(0.08)	3.32	(0.09)	3.26	(0.11)	3.30	(0.10)
	Woman	(0.06)		(0.07)		(0.08)		(0.08)	
Competence	Man	3.34	o 1=+	3.28	0.40*	3.38		3.32	
		(0.06)	-0.15*	(0.07)	-0.16*	(0.07)	0.06	(0.07)	-0.10
	Woman	3.49	(0.08)	3.44	(0.09)	3.32	(0.10)	3.43	(0.10)
Loodorahin		(0.05)		(0.06)				(0.08)	
Leadership	Man	3.27 (0.06)	00	(0.06)	0.07	0.06	0 11	3.10 (0.07)	0.10
		3 28	(0.09)	3 24	(0.09)	3 10	(0.09)	3.28	(0.11)
	Woman	(0.06)	(0.00)	(0.06)	(0.00)	(0.07)	(0.00)	(0.08)	(0.11)
Trustworth-		3.04		3.08		3.11		3.17	
liness	Man	(0.06)	-0.30***	(0.06)	-0.25**	(0.07)	0.04	(0.07)	-0.02
		3.34	(0.05)	3.33	(0.09)	3.07	(0.10)	3.19	(0.11)
	vvoman	(0.06)	()	(0.07)	()	(0.07)	()	(0.08)	(- )
Economic	Man	2.98		2.92		3.13		3.05	
Issues	Man	(0.06)	-0.23**	(0.07)	-0.24*	(0.07)	0.07	(0.08)	-0.07
	Woman	3.21	(0.09)	3.16	(0.10)	3.05	(0.10)	3.12	(0.11)
	vvoman	(0.06)		(0.07)		(0.07)		(0.08)	
Military Issues	Man	2.74		2.80		2.87		2.95	
		(0.07)	0.02	(0.07)	-0.05	(0.07)	-0.02	(0.08)	-0.05
	Woman	2.72	(0.11)	2.85	(0.11)	2.89	(0.11)	3.00	(0.12)
L La La las as Ale a		(0.08)		(0.08)		(0.08)		(0.09)	
Helping the	Man	3.14	0.17	3.00	0.14	3.10	0.02	3.08	0.04
		(0.00)	-0.17	(0.07)	-0.14	(0.09)	-0.02	(0.09)	0.04
	Woman	(0.07)	(0.10)	(0.07)	(0.10)	(0.08)	(0.12)	(0.09)	(0.13)
Gender Wage		2.96		2.90		3 17		2.91	
Gap	Man	(0.07)	-0.47***	(0.07)	-0.45***	(0.07)	-0.02	(0.08)	-0.27*
		3.43	(0.10)	3.36	(0.10)	3.18	(0.10)	3.18	(0.12)
	Woman	(0.07)	()	(0.07)	()	(0.07)	()	(0.08)	(/
Significant Fi	indings	(n=200)	5	(n=189)	6	(n=187)	1	(n=200)	2

Table 1 T-tests and treatment effects of In-Party evaluations, by Information Group

Imagine that you were a researcher and conducted this study using only one of these groups, remembering that, when using the .05 significance level as the cutoff value, we would expect to produce about one error per 20 tests. Over these 11 tests, there is thus nearly an even 50-50 chance of producing at least one spurious significant result for each group. Had we only run either the News Articles or Low-Information Dynamic Board group, we might easily reject the possibility that our findings were spurious, because approximately half were significant – way over the expected error rate. However, had we only run the Static Board Group or High-Information Dynamic Board, our lackluster findings may lead us to believe that candidate sex played no substantial role in candidate evaluation. Notice that the general pattern of results does not change much between the four information groups (though the Static Board produces seven results, including the one significant finding, that are against the direction of the other groups). In the low-information groups, the differences are strong enough to produce significant results, while in the high-information groups this is not the case.

One could argue that this pattern of results was caused by a relatively small sample size (although 200 cases per group is hardly small), which would be corrected if only the sample had been larger. Perhaps the low-information groups are producing marginally stronger effects and with a larger sample size the Static Board and High-Information Dynamic Board groups would also produce similar significant results. Given that the general pattern of results we have seen thus far has demonstrated minimal differences between the static and dynamic groups, we can address this claim by pooling our groups into a binary classification solely based upon the level of information subjects were given access to. Doing so doubles the sample size in each group, and permits us to test the claim that these differences are simply a result of sample size.

Table 2 replicates the previous t-tests, this time pooling the samples between the levels of information subjects had access to. With only two groups to compare, we can also now easily show difference-in-difference scores between the various treatment groups.<sup>9</sup> In these tests, eight of the low-information group's tests produce significant differences, compared to only *one* of the high-information group's. This is a clear indication that the level of information subjects have access to drives the results that are produced in experiments. Interestingly, only three of the dependent variables produce significantly different treatment effects according to the difference-

<sup>&</sup>lt;sup>9</sup> Again, see Jerit, Barabas and Clifford 2013 for more on this technique.

in-difference tests. This indicates that both types of studies are producing similar treatment effects, but that larger variance in the higher-information groups is preventing significant results from emerging. This in turn suggests that greater information may be causing some, but not all, subjects within these groups to alter their behavior.

In-Party		Low Information			High Information			
In-Party evaluation on:	Candidate Sex	N	Mean	TE	N	Mean	TE	DID
Feeling Thormomotor	Man	199	63.39 (1.12)	-3.90**	206	66.41 (1.48)	-3.01	-0.89
memometer	Woman	190	67.28 (1.22)	(1.65)	181	69.41 (1.60)	(2.18)	(2.74)
Lib-Con	Man	34	4.68 (0.20)	-0.45*	43	5.40 (0.20)	0.04	-0.49
(Republicans)	Woman	41	5.12 (0.14)	(0.24)	51	5.35 (0.16)	(0.25)	(0.34)
Lib-Con	Man	129	3.21 (0.09)	0.07	123	2.72 (0.12)	0.20 (0.15)	-0.13
(Democrais)	Woman	127	3.14 (0.10)	(0.13)	103	2.51 (0.09)		(0.20)
Compassion	Man	199	3.15 (0.04)	-0.19***	206	3.21 (0.05)	-0.07	-0.12
	Woman	190	3.33 (0.04)	(0.06)	181	3.28 (0.05)	(0.07)	(0.10)
Competence	Man	199	3.31 (0.04)	-0.16**	206	3.35 (0.05)	-0.02	-0.14
	Woman	190	3.47 (0.04)	(0.06)	181	3.37 (0.05)	(0.07)	(0.09)
Leadership	Man	199	3.22 (0.04)	-0.04	206	3.19 (0.05)	-0.01	-0.05
	Woman	190	3.26 (0.04)	(0.06)	181	3.19 (0.05)	(0.07)	(0.09)
Trustworth-iness	Man	199	3.06 (0.04)	-0.28***	206	3.14 (0.05)	-0.14	-0.29**
	Woman	190	3.34 (0.05)	(0.06)	181	3.13 (0.05)	(0.07)	(0.10)
Economic Issues	Man	199	2.95 (0.05)	-0.24***	206	3.09 (0.05)	0.00	-0.24**
	Woman	190	3.19 (0.05)	(0.07)	181	3.09 (0.05)	(0.07)	(0.10)
Military Issues	Man	199	2.77 (0.05)	-0.01	206	2.92 (0.05)	-0.03 (0.08)	-0.02
	Woman	190	2.78 (0.06)	(0.08)	181	2.94 (0.06)		(0.11)
Helping the Poor	Man	199	3.10 (.05)	-0.15*	206	3.12 (0.06)	-0.01	-0.16
	Woman	190	3.26 (.05)	(0.07)	181	3.11 (0.06)	(0.09)	(0.11)
Gender Wage	Man	199	2.93 (.05)	-0.47***	206	3.03 (0.05)	-0.15*	-0.31**
	Woman	190	3.39 (.05)	(0.07)	181	3.18 (0.06)	(0.08)	(0.11)
Significant Findings				8			1	3

Table 2.T-tests and DIDs on 10 In-Party evaluation measures, by Level of Information manipulation

## Conclusions-Gender Analysis

These findings strongly suggest that the manner in which experiments allow subjects to learn about political candidates have serious repercussions for how those candidates are evaluated, and what conclusions we draw from the study. The two manipulations in information presentation we examine here – the level of information and the presentation style – are not equally influential. The level of information seems to produce much stronger differences and is the factor that drives the results we find. Depending on whether we ran this study as a survey experiment – as in the News Articles group – or as a high-information static or dynamic processing tracing study, we would draw very different conclusions. These differences are largely driven based upon the amount of information subjects were able to access, but were not affected much at all by the way in which that information was presented.

Substantively, our results are interesting because we find that gender matters in lowinformation conditions, but in a way that suggests that female candidates have an advantage over male candidates almost across the board. Previous evidence would lead us to expect female candidates to be rated as more compassionate and trustworthy, and better at handling "feminine" issues like dealing with poverty and the wage gap, and that is indeed what we find in our study. However, despite much previous evidence that women candidates are also often stereotyped as less competent and less strong in terms of leadership, as well as less capable of handling "masculine" issues like the economy and the military, we actually find that women candidates are rated as *more* competent and *better* able to handle the economy than men in the low-information conditions. Women candidates are also rated more highly on feeling thermometer scores in these conditions. This is very much in line with findings from more recent studies of gender-based stereotypes (such as Brooks 2013 and Dolan 2014) and suggests that when gender is one of only a very few pieces of information available to voters, it may actually be a benefit for women candidates.

## **Subject Behavior Results**

What we have not yet addressed is the question of why these differences emerge. What is it about these different information presentation styles that lead subjects to behave so differently? We suggest that there are three main factors at play: the time subjects spend in the experiment, the level of information they encounter and the importance of the information they view.

## Time

One way in which differences can manifest in an experimental study is through the time subjects spend gathering, reading and considering the information they encounter. Table 3, below, shows the average time subjects took to complete each substage within the experiment, and in total to complete the entire study. Clear differences in total time emerge, and reviewing the substage information makes it clear that these time differences come from where we would expect them to – the practice session and the actual campaigns where subjects are exposed to information.

Unsurprisingly, subjects who were in the low-information conditions (News Articles and Low-Information Dynamic Board) spent far less time in the study overall, because they had less information to view, and thus less to actually do. Subjects in the News Articles group completed the study quickest, taking on average about 680 seconds, or 11 minutes. The Low-Information Dynamic Board was close to this, at about 740 seconds. While each of the four groups averaged a different average completion time, a Scheffe test (using a .05 significance level) demonstrates that the two low-information groups were statistically indistinguishable, but were both different than the two high-information groups. Interestingly, the Static Board group took significantly longer than the High-Information Dynamic Board group, taking about 993 seconds on average compared with 883 seconds. Subjects in these two groups spent much more time learning about the candidates.

	Information Group	Ν	Mean	F Stat	Scheffe Group
	News Articles	200	260.22 (11.97)		1
Ø	Low-Info Dyn Brd	189	288.12 (16.43)		1
Ŀe	Static Board	200	291.52 (17.97)		1
Ъ	High-Info Dyn Brd	187	279.17 (15.38)		1
	Total	776	279.44 (7.74)	0.83	
	News Articles	200	148.47 (4.60)		1
ice	Low-Info Dyn Brd	189	176.27 (8.15)		1
acti	Static Board	200	228.02 (13.66)		2
Pr	High-Info Dyn Brd	187	166.24 (6.52)		1
	Total	776	178.99 (4.48)	15.138**	*
Campaign	News Articles	200	115.02 (5.30)		1
	Low-Info Dyn Brd	189	113.83 (3.61)		1
	Static Board	200	306.35 (11.34)		3
	High-Info Dyn Brd	187	277.12 (6.06)		2
)	Total	776	202.61 (4.77)	210.36**	*
	News Articles	200	153.28 (4.99)		1
q	Low-Info Dyn Brd	189	157.63 (6.68)		1
ost-	Static Board	200	162.61 (6.69)		1
Ъ	High-Info Dyn Brd	187	156.46 (9.71)		1
	Total	776	157.40 (3.62)	0.28	
	News Articles	200	680.84 (18.14)		1
_	Low-Info Dyn Brd	189	739.62 (22.88)		1
ota	Static Board	200	993.05 (31.51)		3
	High-Info Dyn Brd	187	882.96 (23.00)		2
	Total	776	822.48 (12.82)	33.85***	

Table 3. Oneway Anova's of time in experiment, by Information Group

A portion of this difference is due to the design of the experiment. In order to proceed out of each section of the experiment, subjects must complete a certain task. In the pre- and postquestionnaire stages, subjects all answered the same questions, so predictably took similar amounts of time. In the information-providing stages however, subjects necessarily faced different tasks. In the News Articles group, subjects were asked to read two articles, and then were free to progress,<sup>10</sup> while in the Static Board subjects were forced to view at least 5 items of

<sup>&</sup>lt;sup>10</sup> The program required that both news articles be read, but allowed subjects to read each one as many times as they wished.

information before moving on.<sup>11</sup> The dynamic information boards both were time-dependent, and forced subjects to remain within the stage until all of the available information had scrolled by.<sup>12</sup> These design differences altered how subjects experienced the candidates, and how much time they had to consider the information they viewed.

#### Information viewed

The differences in behavior between the information groups are strikingly apparent in the level of information about the candidates that those subjects viewed – and somewhat unexpected. There are two primary ways to examine the information subjects viewed – based upon the number of unique attributes viewed, and by the total number of information items opened. The count of unique items viewed records how many different attributes subjects chose to expose themselves to – that is, how many pieces of information about the candidates they chose to look at. This count does not take into account if subjects view an item multiple times, but simply that they viewed an item at least once. However, subjects will oftentimes return to re-examine previously viewed information, meaning that the number of items opened will sometimes be far greater than the number of unique items viewed. Examining both measures provides a greater window into how subjects learned about the candidates.

Table 4 shows the differences in the number of unique items viewed and the total items opened for each of the information presentation groups. Subjects in the Static Board group, despite taking the most amount of time during the Campaign stage, on average viewed the least amount of unique information, about seven items total. A Scheffe test demonstrates that this is

<sup>&</sup>lt;sup>11</sup> After viewing 5 items subjects were provided with a special code that would permit them to proceed to the post-questionnaire. We decided to put the bar at 5 items because that is equivalent to the amount of information available about each candidate in the News Articles condition. <sup>12</sup> There are numerous ways to allow subjects to proceed, including allowing them to choose when to advance on to the vote decision. We selected to keep them in the "campaign" for its full duration to ensure that subjects were in fact able to encounter all of the available information in all of the information groups.

statistically the same as the Low-Information Dynamic Board, where subjects tended to view about eight unique items. This is interesting in that, even though the Static Board group had four times the information available as the Low-Information Dynamic Board group, they both viewed statistically equally amounts of information. And the Static Information Board group took much longer to do so! As a contrast, the High-Information Dynamic Board produced by far the most information viewed, at almost 22 attributes viewed; three times the information in less time than the Static Board.

	Unique Information Viewed				Total Information Items Viewed			
Information Group	N	Mean	F Stat	Scheffe Group	N	Mean	F Stat	Scheffe Group
News Articles	200	10.00 (0.00)		2	200	11.60 (0.34)		2
Low-Info Dyn Board	189	8.17 (0.12)		1	189	11.32 (0.31)		2
Static Board	187	7.14 (0.23)		1	187	9.34 (0.25)		1
High-Info Dyn Board	200	21.64 (0.47)		3	200	25.88 (0.78)		3
Total	776	11.87 (0.25)	617.42**	**	776	14.67 (0.34)	258.69***	

Table 4. Oneway ANOVA's of information viewed, by Information Group

Interestingly, participants in the two high-information groups ended up evaluating the candidates very similarly, despite massive differences in how much they actually learned about them. Members of the Static Board group viewed far less information, on average, of High-Information Dynamic Board members and yet seemed to evaluate the candidates statistically identically. This is a strong indication that it is not necessarily viewing more information that is affecting the feeling thermometer scores, but having *access* to certain kinds of information, and perhaps choosing to view information that is particularly influential.

It is worth noting that the News Articles Group is in its own Scheffe group, but this is due to the absence of variance in the number of items subjects viewed. Because each news article revealed five attributes about each candidate, and subjects were required to read both articles, we must assume that all of the subjects in this condition viewed the 10 available items with no variation between subjects. By lumping all of the available information into a single article, we have no choice but to assume that subjects fully read and paid attention to every portion of the text, even though we cannot verify this. While we can never truly be certain that subjects attend to any information they are exposed to (aside from perhaps using eye-tracking software combined with recall tests), presenting each piece of information in its own "box" (as the two dynamic groups and the Static Board do) lets us know for certain when subjects seek specific information, and thus conversely when they are *not* exposed to an item.

The pattern of viewing information changes slightly when we consider the total number of items opened. Using this metric, we can see that subjects in the Low-Information Dynamic Board group viewed more information, on average, than did subjects in the Static Board group, despite having much less information available to them. The High-Information Dynamic Board group again views much more information than the other conditions, at about 26 items. The News Articles group gets a slight boost here, with some subjects choosing to read the articles multiple times, raising the average items viewed to 11.60. Contrary to what we might have expected at the outset, subjects who had full control over a high-information environment (the Static Board) chose to view the fewest items out of all the groups, and were exposed to less information than the subjects who had only 25% of that information available to them.

## Type of Information

A final area in which differences in candidate evaluation can be generated is by the types of information subjects viewed. In each of our four conditions, subjects had access to the same five background pieces of information about the candidates, which are similar to information routinely used in survey experiments, particularly those studying the effects of candidate attributes like gender. In the high-information conditions, we augmented this information with policy stances and general ideological information about the candidates. This allows us to

compare what information subjects choose to view when they have no control over the information environment (News Articles), some control (Dynamic Boards), and total control (Static Information Board).

Candidate Information	News Articles	Low-Info Dynamic Board	Static Board	High-Info Dynamic Board
Gun Control Policy	-	-	26.74%	86.50%
Taxation Policy	-	-	27.81%	84.50%
Health Care Policy	-	-	29.95%	84.00%
Abortion Policy	-	-	46.52%	83.50%
Immigration Policy	-	-	20.32%	82.50%
Defense Budget	-	-	18.18%	81.00%
Jobs Policy	-	-	29.95%	80.50%
Social Philosophy	-	-	34.76%	80.50%
Terrorism Policy	-	-	25.67%	79.50%
Crime Policy	-	-	16.58%	79.00%
Education Policy	-	-	18.18%	78.00%
Energy Policy	-	-	8.56%	77.50%
Economic Philosophy	-	-	46.52%	77.50%
Global Warming Stance	-	-	37.43%	77.00%
Iran Policy	-	-	6.95%	76.50%
Religion	100.00%	93.65%	18.72%	73.00%
Editorial About	100.00%	95.24%	10.70%	67.50%
Education	100.00%	92.59%	13.90%	65.50%
Family Background	100.00%	91.01%	5.35%	63.00%
Political Experience	100.00%	97.35%	13.90%	57.00%

Table 5. Percentage of subjects viewing attribute, by Information Group

Table 5 shows the percentage of subjects within each information group who selected to view each attribute (for either candidate). We rank the attributes by the percentage of subjects within the High-Information Dynamic Board who chose to view the attribute, because this is the group that tended to view the most information and we believe to be the most realistic scenario.

What we find is again striking – the five attributes we included in the minimal conditions place in the bottom five slots of views in the High-Information Dynamic Board. That is – the types of information typically used in survey experiments alongside the treatment is the least desirable information for our subjects to want to view when given other options. If the intent of

providing background information of this type in survey experiments is to avoid contaminating subjects' decision-making processes with other considerations, we can now support this as a wellcrafted design – subjects clearly have little interest in background information and do not seem to seek it out when making decisions.

However, this is also a strong indication of why we find such large differences in treatment effects between the high- and low-information groups. Background information in itself is simply not appealing to subjects in campaign style experiments, and presents little additional information for subjects to use when evaluating candidates. The effect is that the treatment information – in this case the sex of the in-party candidate – is exaggerated in its importance because it is the only information subjects have to draw from when evaluating a candidate. This is not to say that the treatment effect in low-information studies is wrong, only that it is exaggerated. By denying subjects the ability to access information that they might otherwise use to evaluate candidates, low-information studies force subjects to use treatment information alone. While the low-information conditions may accurately simulate very low-level elections, they certainly do not mimic higher-level national elections, which are those most commonly studied by political scientists.

#### **Subject Behavior Conclusions**

From this examination of how subjects spent their time within the experiment in the four information presentation groups, we get a sense of why there are such great differences between the findings in the gender cue analysis. Subjects react to the learning environment they are presented with, spending different amounts of time looking at information about the candidates, digesting different levels of information, and information of varying relevance to their vote decision. This of course affects how they feel about the candidates they consider.

These findings complicate our understanding of experimental design however. Contrary to our expectations, giving subjects access to more information did not guarantee that they looked at more information. The group that took the longest to complete the study was also the group that viewed the least amount of information. And yet they acted remarkably similar to they High-Information Dynamic Group that viewed much greater amounts of information in less time. Given this design, we have little ability to tease out why this is the case, but we do now know that this is an important area for follow-up research. What is it about access to information that matters?

The larger question we remain with, as researchers, is: which method is best for accomplishing our research goals? What we find here is that perhaps there is no single best answer. Low-information experiments seem better at determining if treatments *can* have effects, and whether they do in very low-information elections. High-information experiments appear better at determining if treatments have effects when subjects have other information at their disposal. In a real election, either of these types of studies may best mimic reality, depending upon the level of office and the amount of media attention for a particular race. We know that candidates running for office do not all have the same ability to inform the electorate about their campaigns, creating unique information environments around each office. For presidential candidates, information floods the media environment, almost guaranteeing that citizens learn at least some attributes about the candidates. In such races, experiments should likely mimic this and design high-information studies.

But not all offices are like this. Lower-ballot elections, such as state legislative races and local contests suffer from much lower campaign spending and media attention. In these situations, low-information experiments such as survey experiments may be more accurate, because they better mimic the information environments typically created. Still, we do wonder whether

restricting information from subjects mimics this situation better than does providing information and giving subjects the freedom to choose whether or not they wish to view it.

## Discussion

Low-information survey experiments can clearly demonstrate that various treatments can produce behavioral effects, and field experiments can clearly demonstrate when effects occur in the real world. The downsides to these two types of experiments are also clearly apparent. Survey experiments tend to lack external validity, and unrealistically bar access to information that might diminish treatment effects. Field experiments are at least in part dependent on the events of the real world, forcing researchers to tailor their research questions to the available political environment (it is difficult to imagine how we could have run a field experiment in the scenario used here). We believe that high-information laboratory experiments are a possible middle ground, where researchers have the freedom to create scenarios they are interested in studying and a more realistic environment that allows treatment effects to dissipate.

The case for high-information process tracing experiments is not perfect, however. Among the other findings, we do show that high-information experiments take longer, and thus will require larger payments for subject participation. Given confined research budgets, this means that such studies will likely draw smaller subject pools, making examining sub-groups within the sample more difficult. It is within these sub-groups that the most interesting developments are likely to be found in future studies. We suspect (though do not present evidence here) that the drop in significant treatment effects is created by some subjects reacting towards acquired information that allows the treatment to have a weaker effect. We doubt that this happens equally to all participants, and believe that this is likely localized to certain subgroups, possibly the most politically sophisticated participants who are most likely to process new information and update their evaluations in accordance.

We see high-information experiments as a useful tool for political scientists, adding an additional layer of realism and complexity to traditional survey experiments. Future developments can continue this progress, by lengthening the duration of studies (over multiple days or weeks, for instance) or by creating more complicated scenarios where candidates interact with each other's campaigns (responding to campaign advertisements, for example), and by incorporating communications between subjects (via Facebook or Twitter-like mechanisms). In summary, we believe that by complicating the information environment we can create more externally valid studies that will better capture how people learn about and evaluate the political world.

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## Appendix

# Descriptive Statistics

	Total	Group 1	Group 2	Group 3	Group 4
	(N=776)	(N=200)	(N=189)	(N=187)	(N=200)
% Female					
% Hispanic					
% Black					
Mean Age					
Mean					
Education					
Mean					
PartyID					
Mean					
LibCon					